



J3 Back

Frequently Asked Questions

Q1. Can you order detachable laterals for the J3 Back?

A1. Yes, they are available in the following sizes for both fixed and swing-away laterals: 4" x 4", 4" x 5", 4" x 6", 6" x 4", 6" x 5", 6" x 6". Attaching laterals are only available on the upper thoracic and shoulder height backs.

Q2. Where do the laterals mount?

A2. The Upper Thoracic and Shoulder Height backs feature special lateral slots that span the middle and upper sections of the back shell.

Q3. Is it possible to fit an individual who is wide in the hips and narrow in the shoulders?

A3. Yes. The J3™ back features up to 2" of width adjustment in the mounting hardware. So, for example, an individual who is 16" wide in the trunk and 18" wide in the hips can fit in an 18" wide chair using a 16" wide J3™ Back.

Q4. What is the purpose of the strap located next to each lateral slot?

A4. These are the "snug straps". They are designed to hug the trunk and provide more intimate support when used with certain Spine-Align components.

Q5. It appears that the J3 Backrest is available in 4 general heights. Each height appears to have a short, medium, and tall. What is the purpose of including these sub-heights?

A5. Each one of the 4 levels of support pictured on the order form is designed to address a specific level of support on the spine as well as a unique shape for that level. Because human torsos vary in height, the same spinal location on one individual may differ from another. For this reason, each level of support/shape is sub-divided into a short, medium, and tall height. This ensures that the clinical support height is never compromised.

Q6. How are the Spine-Align components mounted to the backrest?

A6. The Spine-Align components are Velcroed to the backrest shell between the shell and the base upholstery. The upholstery has two flaps that wrap over the backside of the back shell. These flaps help hold the components in place. The beauty of this system is that it is setup so that the existing cover accommodates the addition of multiple components.

Q7. Is there a comprehensive kit for Spine-Align components that can be used to assess which individual components will best fit the user?

A7. Yes. The comprehensive Assessment kit contains 32 separate components. The part number is DJ3SPNKA.

Q8. How do you clean the backrest cover?

A8. Remove the foam and machine wash the cover without using bleach. Tumble dry at a mild temperature.

Q9. What is the difference between the dynamic and structured chest-strap pull down styles?

A9. The dynamic chest strap pads are elastic, which provides some ability to move the trunk dynamically. The structured pads do not stretch and are designed to hold the user in place.

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